

Caring People Alliance teams with Malwarebytes against advanced malware

Malwarebytes blocks access to malicious sites and stops incoming threats in real time

Business profile

Serving children and strengthening families has been Caring People Alliance's mission for more than 75 years. The organization empowers Philadelphia youth to become positive citizens, decision-makers, and leaders by providing them and their families with high-quality, community-based programs and services. Caring People Alliance promotes character-building, educational achievement, healthy lifestyles, and teamwork. It teamed with Malwarebytes to prevent ransomware from disrupting its important mission.

Business challenge

Focusing on mentoring instead of malware

Caring People Alliance operates six locations across Philadelphia County in Pennsylvania. Staff, volunteers, and Alliance families rely on Windows computers to access the Internet for state government resources and educational websites. Originally, the Alliance had deployed Kaspersky antivirus on endpoints, but increasing volumes of malware and ransomware were getting past the antivirus product.

"We had several calls per week from users about problems related to malware," said John Haltiwanger, Director of Information Technology for the Caring People Alliance. "After several ransomware incidents, we knew that we needed better protection than we had with Kaspersky."

The solution

Malwarebytes Endpoint Protection

The Alliance's primary requirement for a new solution was protection against advanced malware, ransomware, and emerging threats. Haltiwanger was even more concerned about undetected malware lurking on systems for periods of time before it is activated in a live attack.

OVERVIEW

INDUSTRY

Nonprofit

BUSINESS CHALLENGE

Protect systems and users from ransomware and advanced malware

IT ENVIRONMENT

Windows Defender, layered enterprise security

SOLUTION

Malwarebytes Endpoint Protection

RESULTS

Prevented ransomware attacks and malicious downloads from compromised websites

Gained visibility into threats and ensured that all systems are protected

Saved hours of time by eliminating the need to physically remediate or re-image systems



IN MY EXPERIENCE, MALWAREBYTES STOPS MORE INCIDENTS THAN SYMANTEC, TREND MICRO, AND KASPERSKY.

JOHN HALTIWANGER, DIRECTOR OF INFORMATION TECHNOLOGY, CARING PEOPLE ALLIANCE

“I’d used Malwarebytes in the past,” said Haltiwanger. “In my experience, Malwarebytes stops more incidents than Symantec and Trend Micro.”

As the Alliance considered its options, Haltiwanger tested AVG and Malwarebytes before making a final decision. Malwarebytes’ ability to stop ransomware and advanced malware made the decision easy.

“In our test, Malwarebytes covered a much wider range of threats than AVG,” he said. “Because Malwarebytes Endpoint Protection is cloud-based, I didn’t have to worry about deploying, managing, or upgrading a server. The cloud version was easy to roll out and is simple to manage.”

Malwarebytes efficiently protects all of the Alliance’s endpoints, as well as some servers. Users didn’t realize that Malwarebytes had been deployed, and its small footprint uses minimal resources on endpoint CPUs.

Peace of mind

Malwarebytes scans machines every night according to Haltiwanger’s policies. It automatically quarantines and then removes malware in real time, keeping endpoints protected around the clock. If a suspicious event is detected, Malwarebytes immediately notifies the team.

“Malwarebytes gives me peace of mind, which is everything,” said Haltiwanger. “The Malwarebytes

quarantine shows me what it has detected—PUPs, Trojans, and other malware—so I always know what it is stopping.”

With the Kaspersky antivirus, Haltiwanger’s team received 10 or more calls every month. Since deploying Malwarebytes, they have not received any malware-related calls, and there have been no ransomware infections.

Time and cost saving

“Malwarebytes has delivered operational cost savings,” said Haltiwanger. “We no longer have to physically go to a community center or connect to a system remotely to see what’s going on. That frees up valuable time to concentrate on other IT priorities.”

Haltiwanger no longer has to worry about the Alliance’s clients going to malicious websites and unknowingly infecting the computer. If users try to go to a site that Malwarebytes has identified as potentially dangerous, it notifies them and blocks them from accessing the site.

“Malwarebytes is my saving grace,” said Haltiwanger. “It protects us against even the most sophisticated malware and helps us tremendously in not having to re-image systems and start over.”



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Malwarebytes is a cybersecurity company that millions worldwide trust. Malwarebytes proactively protects people and businesses against malicious threats, including ransomware, that traditional antivirus solutions miss. The company’s flagship product uses signature-less technologies to detect and stop a cyberattack before damage occurs. Learn more at www.malwarebytes.com.