

Knutson Construction builds better malware defenses

Minnesota construction company uses Malwarebytes Anti-Malware to clean up serious malware outbreak

INDUSTRY
Construction

BUSINESS CHALLENGE
Clean up infections and prevent malware from crippling the network and disrupting workflow

IT ENVIRONMENT
Supports 150 users in more than 20 locations, as well as dozens of servers. Computers had Symantec endpoint protection program installed

SOLUTION
150 seats of Malwarebytes Anti-Malware for Business, which includes the Management Console

RESULTS

- Quickly remediated malware outbreak
- Gained ongoing protection for all machines
- Obtained deep visibility into the state of machines across the network

Business profile

Founded in 1911, Knutson Construction is known for an intense work ethic, unwavering business integrity, and a profound sense of collaboration with owners, architects, and subcontractors. The company has preplanned, managed, or built almost every size and type of facility—clinics, hospitals, churches, assisted care facilities, libraries, museums, government facilities, environmental facilities, and universities. Today, 150 users work in more than 20 locations on mobile devices that must be secured.



The Malwarebytes Anti-Malware for Business Management Console reporting capabilities provide a lot of benefits for IT departments, in that you're actually able to see what's happening on your network.

—Bernard Welmers, Systems Administrator,
Knutson Construction

Business challenge

Fight off a malware attack

At the Minneapolis, Minnesota-based firm, Bernard Welmers serves as the systems administrator on a three-person IT team. Together, the team supports 27 servers as well as 150 users spread over 20 locations. With mostly non-technical users, Welmers spends a significant amount of time troubleshooting and remediating issues that occur mostly on laptops, but also on a growing number of smartphones and tablets.



Several years ago, Knutson Construction experienced a malware outbreak. Approximately 15 computers had been infected with Antivirus 2010—a rogue program posing as an antivirus solution. Resolving the issue and cleaning endpoints was taking up all of Welmers' time. That's when he turned to Malwarebytes.

The solution

Malwarebytes Anti-Malware for Business

After much research and a trial run with Malwarebytes, the IT team purchased Malwarebytes Anti-Malware for Business and installed it across their user base. To their relief, Malwarebytes cleaned up the infection and has since continued to prevent rogue antivirus programs and other malware from finding their way onto the network and disrupting workflow.

Increased network visibility




For Knutson Construction, one of the most important advantages of Malwarebytes Anti-Malware for Business is the Management Console, which delivers increased network visibility.

“The Malwarebytes Management Console gives you a clear view into what's actually happening out in your workforce,” said Welmers. “You can see what's there and how well the program is cleaning malware infections.”

In particular, the central reporting and multiple-client management capabilities are a big time-saver for a three-person IT team. To those considering specialized malware protection for their IT environments, Welmers says, “Malwarebytes provides a great product to clean up malware infestations—and the Management Console will give you valuable visibility into your network.”

| About

Malwarebytes is the next-gen cybersecurity company that millions worldwide trust. Malwarebytes proactively protects people and businesses against dangerous threats such as malware, ransomware, and exploits that escape detection by traditional antivirus solutions. The company's flagship product combines advanced heuristic threat detection with signature-less technologies to detect and stop a cyberattack before damage occurs. More than 10,000 businesses worldwide use, trust, and recommend Malwarebytes. Founded in 2008, the company is headquartered in California, with offices in Europe and Asia, and a global team of threat researchers and security experts.

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