Malwarebytes

CASE STUDY

Rocky Mountain Equipment standardizes on malware protection

Malwarebytes adds a layer of automatic protection

INDUSTRY
Distribution

BUSINESS CHALLENGE
Automate malware remediation across a widespread network

IT ENVIRONMENT
Microsoft Endpoint Security antivirus, firewalls, email filtering

SOLUTION
Malwarebytes Endpoint Protection

RESULTS

- Stopped and automatically remediated malware infections
- Blocked system exploits to prevent computer slowdowns
- Increased visibility into endpoints with instant, live data through the cloud console

Business profile

Rocky Mountain Equipment (RME) consolidates agriculture and construction equipment dealerships, operating more than 35 sites across Alberta, Saskatchewan, and Manitoba, Canada. It is the second-largest independent dealer of Case IH and Case Construction equipment in the world. A number of dealerships are remote, which makes it challenging to monitor PCs and ensure that they are protected. RME chose Malwarebytes Endpoint Protection to gain real-time insight and automatic remediation for its PCs.

> Malwarebytes catches the malware that our antivirus misses. Cleanup and exploit blocking is great too. Malwarebytes eliminates the worry and the need to continuously watch everything.
>
> —Tyler Conacher, IT Support Specialist

Business challenge

Automating malware removal

Each RME branch dealership relies on PCs for its sales, parts, and service operations, and users in each branch have the ability to install programs on their systems. When they browsed online and unknowingly downloaded an infected application or file containing malware, the infection would cause system slowdowns. At that point, the local technician would have to manually remediate the system.

“We were looking for a tool that would automatically discover and remediate malware,” said Tyler Conacher, IT Support Specialist for RME. “We also wanted an extra layer of security to protect against ransomware.”

The solution

Malwarebytes Endpoint Protection

Many of RME’s technicians were familiar with Malwarebytes from past experience, so the RME team conducted a proof of concept. They connected a variety of systems from different branches to test its effectiveness, ease of deployment, and ability to update systems.

"The results were incredible," said Conacher. "Malwarebytes caught Potentially Unwanted Programs (PUPs), Potentially Unwanted Modifications (PUMs), and other advanced malware that our Microsoft antivirus program completely missed."

Easy deployment everywhere

RME chose Malwarebytes Endpoint Protection, an advanced threat prevention solution that uses a layered approach with multiple detection techniques. Unified onto a single agent, Malwarebytes Endpoint Protection defends against known and unknown malware, ransomware, and zero-hour threats. Deployment from the cloud was easy, and Conacher gained flexibility to view and assign specific policies to endpoints for each branch.

"Through the cloud console, I can access Malwarebytes and our systems from anywhere," said Conacher. "Even if a serious infection occurs after hours, I can still view and remediate the system."

The cloud console delivers full visibility into systems targeted by malware or ransomware, the types of threats attacking, and what has been blocked. The team can view the system, its operating system and configuration information, and create a ticket for it if necessary. Malwarebytes has successfully removed everything that has attacked RME's systems.

"Malwarebytes catches the malware that gets by the antivirus," said Conacher. "Cleanup and exploit blocking is great, too. Malwarebytes eliminates the worry and the need to continuously watch everything."

Instant asset information

Conacher finds the asset inventory feature to be really helpful. RME has a separate asset inventory system, but Malwarebytes Endpoint Protection provides instant, live data for the most current information. Data from the cloud console is combined with information from other systems for reporting, inventory checks, and internal audit purposes. RME also is planning to deploy Malwarebytes on its servers in the near future.

"We're seeing much more malware lately," said Conacher, "and Malwarebytes definitely stops everything that the antivirus doesn't detect or catch. That extra layer of security is great—we're glad it's there."

About

Malwarebytes is the next-gen cybersecurity company that millions worldwide trust. Malwarebytes proactively protects people and businesses against dangerous threats such as malware, ransomware, and exploits that escape detection by traditional antivirus solutions. The company's flagship product combines advanced heuristic threat detection with signature-less technologies to detect and stop a cyberattack before damage occurs. More than 10,000 businesses worldwide use, trust, and recommend Malwarebytes. Founded in 2008, the company is headquartered in California, with offices in Europe and Asia, and a global team of threat researchers and security experts.

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