

# Malwarebytes Endpoint Security Quick Start Services



## Enterprise deployment made easier

Malwarebytes business solutions are designed for easy deployment and integration into your existing security stack. However, every enterprise security architecture poses unique integration challenges. The Quick Start Service helps your IT team deploy and configure your Malwarebytes solutions in the shortest time possible. So your team will be hunting malware in no time.

The Quick Start Service is eight hours of phone consultation with a designated Malwarebytes technical account manager (TAM) intended for the medium to large enterprise. Your TAM will help manage your deployment and answer any questions you might have regarding implementation of Malwarebytes solutions. The Quick Start engagement will typically begin with an assessment of your security topography, followed by the mapping of a deployment strategy, timelines, and milestones. But how you choose to allot your Quick Start engagement is entirely up to you.

### FEATURES

- Project management
- Knowledge transfer (best practices, documentation)
- Deployment planning
- On-boarding product

## Quick Start Service engagement

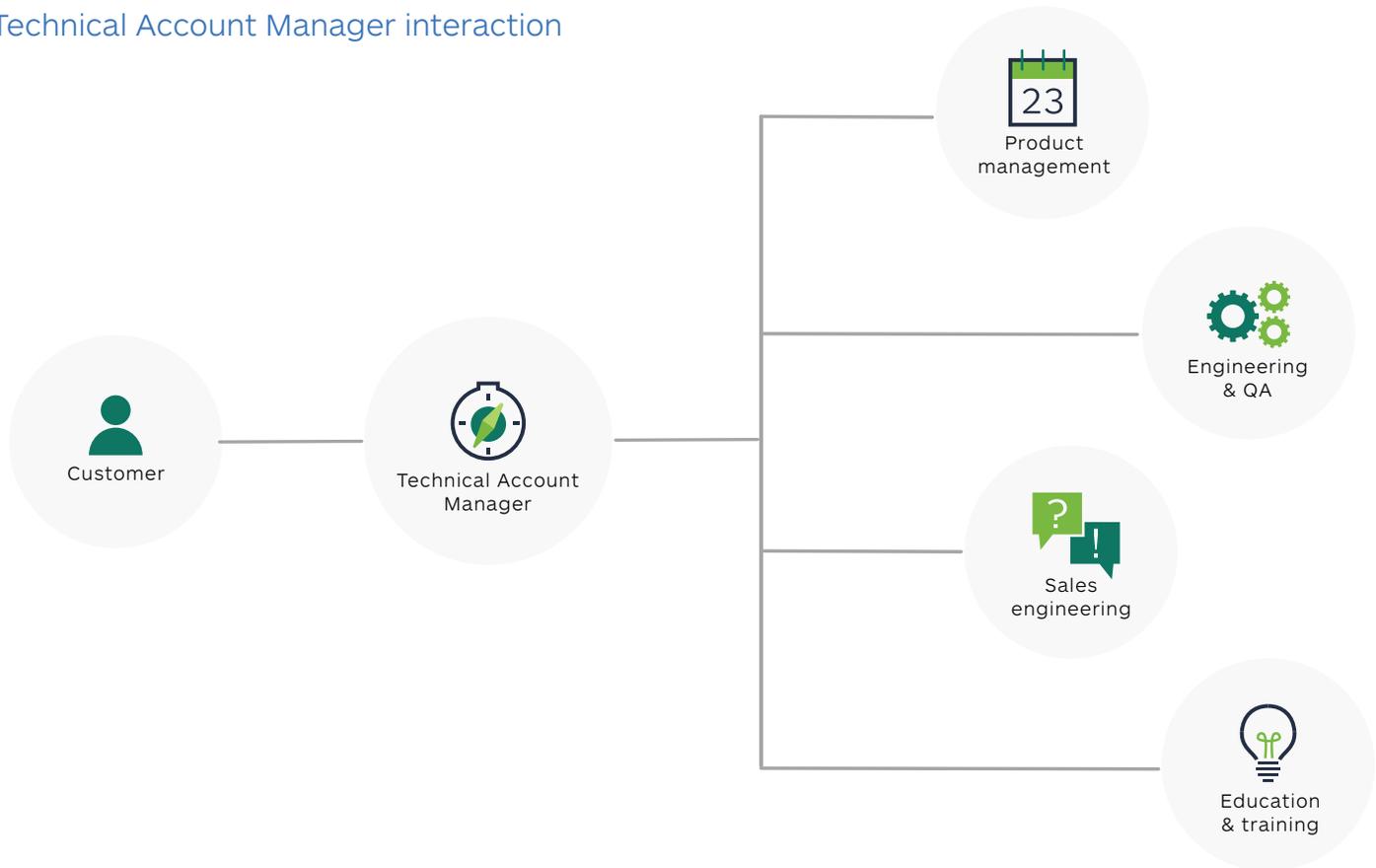
What your Quick Start Service engagement might look like:



## The Quick Start support team

Not only will your TAM be drawing on experience with past successful enterprise deployments, but he, and by extension, you, will also be supported by key Malwarebytes internal teams.

## Technical Account Manager interaction



As your on-boarding guide, a Malwarebytes Quick Start TAM can connect you with:

- Product management—sharing our product vision and evaluating feature requests
- Engineering & QA—building products and incorporating your direct feedback
- Sales Engineering—textunderstanding your needs if environment or scope changes
- Education & Training—providing product guides, best practices, threat research, and more

Duration of engagement: Eight hours to be used no later than one year after contract is signed

For more agreement details: [malwarebytes.com/eula/services-agreement/](https://malwarebytes.com/eula/services-agreement/)

Need more robust support? Explore our Silver and Gold Services: [malwarebytes.com/support/services/](https://malwarebytes.com/support/services/)

In addition to choosing a product that we knew worked well, another requirement was a strong relationship with a vendor who can provide support. After I had been introduced to our TAM and we began to plan the deployment, I knew we made the right decision to go with Malwarebytes. Our TAM has been instrumental, from training to escalating cases, and we are lucky to have him and his team assigned to us.

—Global Information Security Analyst, infrastructure and management consulting firm



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