Malwarebytes Malware Removal Service
Malwarebytes Endpoint Detection and Response

CASE STUDY

Meyer Tool crushes Ryuk Ransomware with Malwarebytes

Fast, 5 day response to Ryuk attack

Fortified security posture with an effective EDR solution

Easy ramp up with cloud management and ease of use features

Challenges

As an industry leader in turbine technologies, Meyer Tool is a quality-driven organization that takes pride in following security best practices in everything it does. For endpoint protection, the company applied two layers of security, including Malwarebytes Endpoint Protection, for a subset of the company's 1,530 endpoints that were being used by 50 users with administrative or executive level system access. The rest of the endpoints were protected by VIPRE.

When a Ryuk ransomware attack encrypted the company's endpoints except those that were protected by Malwarebytes, the IT team jumped into action with concerted efforts to manage the incident response. An important element of that response included engaging Malwarebytes to provide expert guidance.

"The systems I had Malwarebytes rolled out on were the only ones that didn't get hit by Ryuk. Since Malwarebytes knew how to stop it, our first step was to reach out to the company for support in our response effort," said Jon DeBolt, IT Engineering Manager at Meyer Tool.

Reasons for choosing Malwarebytes

The company's more than 30 IT members worked around-the-clock and received daily guidance from Malwarebytes on the next steps to take in their response effort. With the team's agile actions, Meyer Tool successfully restored the systems in five days and met all customer deadlines without any scheduling delays.

OVERVIEW

CUSTOMER
Meyer Tool
1,500 employees

INDUSTRY
High-tech manufacturing

IT ENVIRONMENT
7 locations + remote employees

Displaced product: VIPRE

SOLUTION
Malwarebytes Malware Removal Service

Malwarebytes Endpoint Detection and Response

> Malwarebytes was invaluable in supporting our fast response to the Ryuk ransomware attack, allowing us to recover and meet on time delivery of all our customer deadlines. Now with Malwarebytes across our fleet of endpoints, we have increased our security posture and have greater confidence in our protection against zero-day attacks.
>
> Jon DeBolt, IT Engineering Manager
> Meyer Tool

From there, the team upgraded to Malwarebytes Endpoint Detection and Response (EDR) as the trusted solution to protect the company's fleet of endpoints. "As we moved forward from the Ryuk attack, we knew if we were going to trust the security level of the computers on our system again, they needed to be protected by Malwarebytes since it had stopped the attack on the 50 systems where we had it installed," said DeBolt.

- **Effective protection:** Successfully stopped Ryuk attack on the systems running Malwarebytes, providing trust and validation in the product's effective protection.
- **Trusted brand:** Strong industry reputation of excellence in endpoint protection.
- **Excellent quality of service:** Expert remediation support received from Malware Removal Service engagement. "Having a kind of captain to help us with people who knew what they were doing reduced our stress and accelerated our remediation time," said DeBolt. "Our account manager really partnered with us, and it was clear our return to normal was a top priority for Malwarebytes," added DeBolt.

Results with Malwarebytes

After rolling out Malwarebytes EDR to the company's endpoints, Meyer Tool could see how much the product was detecting and removing from systems that had previously been using VIPRE. The real-time protection and automated remediation from Malwarebytes EDR provide the team with an end-to-end solution that catches and removes zero-day threats and other attacks.

With the product's cloud console, the IT team has the in-depth visibility required to always know the state of the company's security posture, and the solution's ease of use makes it simple to onboard new IT members to own the responsibility of managing the company's endpoint protection.

- **Gained a strong foundation** for endpoint protection, improving the organization's security posture.
- **Automated detection and response effectively cleans up the endpoints** from zero-day threats, as well as PUPs, PUMs, spyware, and unwanted toolbar add-ins.
- **Cloud management and ease of use** make it easy to ramp up on the solution and remotely manage the company's 1,530 endpoints.

malwarebytes.com/business corporate-sales@malwarebytes.com 1.800.520.2796

Malwarebytes believes that when people and organizations are free from threats, they are free to thrive. Much more than malware remediation, the company provides cyberprotection, privacy, and prevention to tens of thousands of consumers and organizations every day. For more information, visit https://www.malwarebytes.com.