

CASE STUDY

Library gains a malware-free zone with Malwarebytes



Gained confidence that the library's equipment is protected



Effective protection with zero incidents since adopting years ago



Recouped IT team no longer remediating endpoint infections

Challenges

With a state-of-the-art library that provides public access to the latest in technology innovations, such as 3D printers, a maker lab with desktop fabrication machines, and even free streaming services, Fountaindale Public Library places a high priority on safeguarding their technology with strong endpoint security. However, the library was still experiencing infections, and the IT team of 4 was busy managing ongoing remediation.

"One summer, we got hit by a CryptoWall 3.0 ransomware attack. Fortunately, we were able to restore our network from our backup systems, but that experience served as the tipping point for us to look for a new endpoint protection solution," said John Matysek, Information Technology Manager at Fountaindale Public Library.

- **Ineffective protection** for staff endpoints.
- **Remediation was time-consuming** and placed an excessive burden on the IT team.
- **CryptoWall 3.0 ransomware attack** required a labor-intensive effort to restore systems from backup.

Reasons for choosing Malwarebytes

In pursuit of a solution that provides effective endpoint protection, Matysek's search took him straight to Malwarebytes. "With the company's reputation, the solution's effectiveness, and the ransomware protection capabilities, Malwarebytes was my first option and my first choice," said Matysek.

- **Trusted brand reputation** as strong and reliable endpoint security company.

OVERVIEW

CUSTOMER

Fountaindale Public Library
155 endpoints

INDUSTRY

Public service

IT ENVIRONMENT

Proactive, multi-layered security

SOLUTION

Malwarebytes Endpoint Detection and Response





Malwarebytes just works. We have the safety and security of knowing that we're protected against ransomware attacks and pretty much any other type of malware.

John Matysek, Information Technology Manager
Fountaindale Public Library

- **Effective protection** with analytics and multiple security layers to ensure robust endpoint protection.
- **Ransomware protection** to safeguard the library from future ransomware attacks.

How Malwarebytes solved the problem

The rollout of Malwarebytes was a fast and smooth process for the library. With the central, web-based console, endpoint management is an easy effort for the IT team. "With the web console, we can see everything in one place, and I really like how easy it is to manage and deploy the clients on the machines," said Matysek.

Since adopting Malwarebytes, the library and bookmobile (aka library bus) endpoints have remained malware-free. "Malwarebytes just works. We have the safety and security of knowing that we're protected against ransomware attacks and pretty much any other type of malware," said Matysek.

- **Effective protection** with multiple protection layers and automated remediation that simplify the library's endpoint security efforts.
- **Saved time and resources** no longer chasing down attacks or remediating endpoints.
- **Cloud-based solution** that's simple and easy to manage.



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Malwarebytes is a cybersecurity company that millions worldwide trust. Malwarebytes proactively protects people and businesses against malicious threats, including ransomware, that traditional antivirus solutions miss. The company's flagship product uses signature-less technologies to detect and stop a cyberattack before damage occurs. Learn more at www.malwarebytes.com.

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