

CASE STUDY

“Getting onto the cloud was much simpler than I thought it would be.”



System re-imaging
cut from 20 sessions
to 1-4 per month



**Complete malware
remediation** — zero major
incidents in 4+ years



**Smooth cloud
migration** in 20
minutes or less

Challenges

The university has 4 main campuses in North America. Karl supports the Windows 10 systems of 1,000 staff and faculty members from the university's Metro Campus and keeps a close eye on them via the Malwarebytes cloud console.

- **Getting end-users** to restart their machines on a regular basis.
- **Providing remote support** for non-security-related issues.
- **Windows patch management** and maintaining compliance.

Reasons for Choosing Malwarebytes

Karl had been using a standalone version of Malwarebytes for 2 years prior to upgrading. “I got everything ready to pushed out in 20 minutes, without having to remove the old version. I didn't expect it to be so easy to get on the cloud.” Malwarebytes has always delivered as promised, both at work and at home — on his watch, Karl has seen no major malware incident since its initial deployment.

- **Comprehensive:** All-in-one solution isolates and remediates malware quickly and makes it easy to maintain compliance without on-site helpdesk visits.
- **Reputation:** Karl's personal experience showed that Malwarebytes consistently outperformed competitive products.
- **Ease of Use:** Migrating to the cloud was quick and seamless. And “the cloud console is easy to navigate and quick to load.”

OVERVIEW

CUSTOMER

Fairleigh Dickinson University

Teaneck, New Jersey

4 campuses with 2700
endpoints and growing

INDUSTRY

Education

IT ENVIRONMENT

Displaced product: Symantec Endpoint Protection (still retained for firewall)

Integrations: Ivanti Endpoint Manager, Sophos encryption, and Symantec's firewall.

SOLUTION

Malwarebytes Endpoint Detection and Response





Prior to switching to Malwarebytes, all we were doing was backing up and restoring data and re imaging machines because full-disk encryption kept crashing our systems. We were doing it up to 5 times every week, now maybe once or twice a month.

Karl Henry, Technical Manager
Fairleigh Dickinson University

How Malwarebytes Solved the Problem

Malwarebytes on-premise deployment proved to be much more effective than Symantec Endpoint Protection. Upgrading to a Malwarebytes managed cloud solution provided greater visibility and administrative agility.

- **Cloud console** provides actionable insights into end-user behavior, helping keep endpoints compliant with minimal admin intervention.
- **Continuous monitoring and visibility** into Windows systems enables IT to easily identify and isolate malware and track file system, network, and registry activities.
- **Fewer trouble-tickets:** With malware issues virtually eliminated, network performance has improved. There's been a dramatic reduction in spyware and pop-ups, translating into fewer complaints from university personnel.



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Malwarebytes is a cybersecurity company that millions worldwide trust. Malwarebytes proactively protects people and businesses against malicious threats, including ransomware, that traditional antivirus solutions miss. The company's flagship product uses signature-less technologies to detect and stop a cyberattack before damage occurs. Learn more at www.malwarebytes.com.