Malwarebytes

CASE STUDY

"Getting onto the cloud was much simpler than I thought it would be."

System re-imaging cut from 20 sessions to 1-4 per month

Complete malware remediation — zero major incidents in 4+ years

Smooth cloud migration in 20 minutes or less

Challenges

The university has 4 main campuses in North America. Karl supports the Windows 10 systems of 1,000 staff and faculty members from the university's Metro Campus and keeps a close eye on them via the Malwarebytes cloud console.

- **Getting end-users** to restart their machines on a regular basis.
- **Providing remote support** for non-security-related issues.
- **Windows patch management** and maintaining compliance.

Reasons for Choosing Malwarebytes

Karl had been using a standalone version of Malwarebytes for 2 years prior to upgrading. "I got everything ready to pushed out in 20 minutes, without having to remove the old version. I didn't expect it to be so easy to get on the cloud." Malwarebytes has always delivered as promised, both at work and at home — on his watch, Karl has seen no major malware incident since its initial deployment.

- **Comprehensive:** All-in-one solution isolates and remediates malware quickly and makes it easy to maintain compliance without on-site helpdesk visits.
- **Reputation:** Karl's personal experience showed that Malwarebytes consistently outperformed competitive products.
- **Ease of Use:** Migrating to the cloud was quick and seamless. And "the cloud console is easy to navigate and quick to load."

OVERVIEW

CUSTOMER
Fairleigh Dickinson University
Teaneck, New Jersey

4 campuses with 2700 endpoints and growing

INDUSTRY
Education

IT ENVIRONMENT
Displaced product: Symantec Endpoint Protection (still retained for firewall)

Integrations: Ivanti Endpoint Manager, Sophos encryption, and Symantec's firewall.

SOLUTION
Malwarebytes Endpoint Detection and Response

How Malwarebytes Solved the Problem

Malwarebytes on-premise deployment proved to be much more effective than Symantec Endpoint Protection. Upgrading to a Malwarebytes managed cloud solution provided greater visibility and administrative agility.

- **Cloud console** provides actionable insights into end-user behavior, helping keep endpoints compliant with minimal admin intervention.

- **Continuous monitoring and visibility** into Windows systems enables IT to easily identify and isolate malware and track file system, network, and registry activities.

- **Fewer trouble-tickets:** With malware issues virtually eliminated, network performance has improved. There's been a dramatic reduction in spyware and pop-ups, translating into fewer complaints from university personnel.