Malwarebytes

DATA SHEET

MALWAREBYTES INTEGRATION WITH KASEYA BMS

Deliver best-in-class endpoint security and customer management through the Kaseya platform

Malwarebytes integration with Kaseya BMS, a market leading professional service automation (PSA) tool, helps managed service providers (MSPs) consolidate their service management, billing, sales, and customer management across their IT and security tools into a single platform.

OVERVIEW

MSPs work tirelessly to provide top notch service and support to their customers, often using PSA tools to consolidate manual business tasks into one platform. To help our Malwarebytes MSP partners streamline endpoint security billing, service ticketing, and account management, we have integrated our OneView platform with the market-leading Kaseya BMS PSA tool.

KEY CAPABILITIES

Enhance visibility into customer endpoints
The integrated products ensure MSP teams are immediately aware of malware attacks by automatically generating a support ticket. Kaseya BMS captures and displays asset management information on client endpoints, giving MSP teams full visibility into customer endpoints and their status, such as OS version, IP address, MAC address, protection service version, installation date, policy, and last known user.

Automatically bill and keep customer data in sync
The integration enables your MSP team to streamline billing and licensing for Malwarebytes seats based on subscription usage per customer site directly through your Kaseya BMS instance. You can also keep your license usage in sync with Kaseya BMS Contract, which alleviates the need for your staff to manually repeat account creation steps between both applications. This also alleviates the need to separately log into Malwarebytes OneView to pull license reports and manually resolve client contracts each billing cycle.

KEY BENEFITS

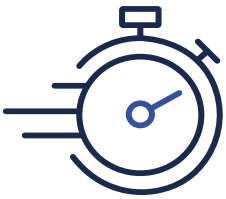
Reduces
manual efforts of billing and customer management

Syncs
customer data automatically

Provides
full visibility into customer endpoints

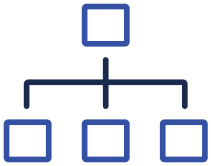
Kaseya®

INTEGRATION BENEFITS



Reduce manual efforts required for billing and customer account management

- Streamline your back-office processes
- Eliminate redundant, manual account creation tasks
- Save your MSP staff time by consolidating billing, sales, and more



Enjoy full visibility into endpoints

- Understand key aspects of endpoints, including software version, status, and more
- Capture endpoint information in Kaseya BMS Asset Management and view in the Kaseya UI

Automatically keep customer data in sync between platforms

- • Reduce manual processes of keeping customer account information in sync across multiple tools and platforms
- Automatically keeps licenses synced between OneView and Kaseya BMS

Provide a higher level of service and support to customers

- Reduce manual efforts for customer management with automatic mapping of company information between OneView and Kaseya BMS
- Free up staff time and resources to focus on business growth and delivering high-quality service

BEST-IN-CLASS ENDPOINT SECURITY FOR MSPS

Available through OneView, the cloud-based Malwarebytes for Business portfolio provides a broad range of solutions to support the endpoint security needs of your customers, including:

Malwarebytes Endpoint Detection and Response
Endpoint detection and response (EDR) technology automatically detects, isolates, and remediates new threats for both workstations and servers, providing proactive protection and zero dwell-time in recovering from attacks. EDR also includes the industry's only 72-hour ransomware rollback feature, allowing full recovery from ransomware in minutes.

Malwarebytes Endpoint Protection
Advanced endpoint threat prevention that uses multiple detection techniques for full attack chain protection for both workstations and servers. With advanced remediation capabilities, Malwarebytes endpoint protection uncovers and removes hidden malware artifacts to stop an infection from spreading.

Effective protection
With multiple layers of protection, Malwarebytes stops threats before they become problems for your customers. Malwarebytes automates threat protection and detection across web, memory, application, and files, leveraging adaptive detection techniques, including behavioral monitoring and cloud-based machine learning.

Proactive remediation
In the event of a successful attack, Malwarebytes provides active threat response capabilities that optimize your ROI and time efficiency with effective threat response at a fraction of the cost of manual remediation and endpoint reimaging. Malwarebytes provides automated, granular attack isolation to prevent the attack from spreading, and our automated remediation applies associated sequencing to ensure disinfection of malware persistence mechanisms.

LEARN MORE

For more information on the Malwarebytes MSP program and the Malwarebytes OneView management console, please visit:
www.malwarebytes.com/msp

malwarebytes.com/business customersuccess@malwarebytes.com 1.800.520.2796

Malwarebytes believes that when people and organizations are free from threats, they are free to thrive. Much more than malware remediations, the company provides cyberprotection, privacy, and prevention to tens of thousands of consumers and organizations every day. for more information, visit https://www.malwarebytes.com.

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